



Bonivital Soccer Club  
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## **BONIVITAL SOCCER CLUB PARENT REPRESENTATIVE POLICY**

### PR1/PR2 AND DL TEAMS ONLY

Each team must have a parent representative who is to be chosen by the parents, not the coaching staff. The parent rep is not part of the coaching staff, but rather an independent and fair person who can help maintain positive relations between parents and the coaching staff.

The purpose of a parent rep is to act as a liaison between the parents and the coaching staff when issues arise or communications fail. The parent rep is the first venue for conflict resolution. We ask that when parents or coaching staff have an issue, they first attempt to solve the issue at the team level through the parent liaison before, bringing their issue to Bonivital.

The duties of the parent representative may vary from team to team. Some parent reps have had nothing to do all season while other are kept on their toes with various issues – most of which are usually minor.

The parent rep may be called upon by any parent (or member of the coaching staff) to help resolve a situation between the parents or between the parents (or a parent) and the coaching staff. For example, a parent may express concern that their child is not receiving fair playing time but may not feel comfortable approaching the coaching staff. If the parent rep observes that a child is indeed not receiving fair play time, they might bring this situation to the attention of the coaching staff who may be unaware that a player is not receiving fair play time. Issues may arise regarding some policy or another. If the parent rep is unaware of a policy please consult the website or call the Bonivital office for additional information.

Most conflicts are born out of a lack of understanding or communication between parties and the parent rep can facilitate communication and understanding by listening to both parties and finding common ground from which to work.

Please make parents and coaching staff aware of how and when they can communicate with you should an issue arise that requires the assistance of the parent rep. Where appropriate, it is best to have parents or coaches send their initial issue to you in an email. This way you are given some time to decide how to best handle the situation without having to commit anything before you are aware of all the facts. It also maintains a paper record in the event that the issue needs to be taken to another level.

If at any time you encounter a situation that you cannot, or do not want to handle, do not hesitate to contact the Bonivital office for assistance.